



## **Integrated Quality and Environmental Policy**

Our Integrated Quality and Environmental Manual has been compiled with the aid of all departments within Irwin Group and the entire workforce is fully committed to the philosophy and directives stated therein.

We, as a company, pledge our efforts and endeavours to securing a level of service beyond the expectations of all our customers and in so doing establish a reputation synonymous with quality and environmentally responsible activities.

Irwin Group is proud of their reputation for quality and their commitment to the care of the environment and are fully committed to the provision of the highest standards of customer services and the need for continuous improvement in the provision of our products, systems and services.

Through the ongoing development of our people and the implementation of effective systems and operational procedures we shall ensure that the needs and expectations of our customers, suppliers and other interested parties are fully satisfied.

We shall ensure that this policy is communicated and understood at all levels within our organisation and that the resulting Integrated Management System including this Policy and supporting Integrated Quality and Environmental Objectives, will be regularly reviewed through the annual Management Review to ensure its continuing suitability and effectiveness.

In order to verify our ongoing commitment to quality, pollution prevention and continuous improvement we shall develop, implement and maintain an Integrated Quality and Environmental Management System to comply with the requirements of ISO 9001:2008, ISO 14001:2004 and all relevant statutory and legislative requirements. This Integrated Quality and Environmental Policy is available to the public on request.

**Keith Stewart**  
**Director**